

Restaurant & Bar COVID 19 Policy

Actions and provisions adopted by The Cliff Hotel & Spa in the dining areas are detailed below and we respectfully request that you read and support our actions:

- Please observe Social Distancing, Hand Hygiene and Respiratory Hygiene measures at all times.
- Compulsory face coverings must be worn and can only be removed when sat at your table. Should you need to leave your table you will be required to wear your face covering.
- No more than six people from an extended household will be allowed to meet within the hotel. This rule does not apply to children aged 11 and under.
- Please do not enter the terraces through external access, entry is gained only through the main hotel entrance and via the Carreg Bar.
- For track and trace purposes, non-residents are required to register upon arrival by completing a simple form.
- For Terrace dining, remembering your table number, hand in your Track & Trace Form, place your order and pay at the bar once settled at a table outside. Please remain on this table.
- For indoor dining, orders will be taken at the table only, to avoid congestion at the bar.
- For buffet and carvery service guests will be called to the stations in turn.
- Sachets and individually packaged food items will be used wherever possible to lessen the risk of cross contamination.
- Single use menus will be in operation to avoid cross contamination. Place mats, settings and condiments have also been removed from tables with cutlery rolls offered instead.
- In order to accommodate all of our guests despite social distancing measures, The Carreg Restaurant, The Cliff Ballroom and The Island Bar are made available according to demand. Tables by the window cannot be guaranteed and will be sat as available.
- Tables and chairs have been carefully placed at safe intervals – please do not rearrange.
- There is a queue system in place for use of the toilets so please allow yourself enough time, following the one-way system and only entering when the washroom area is vacant.
- Children are of course welcome, but are to be supervised at all times.

