

Restaurant & Bar COVID 19 Policy

Actions and provisions adopted by The Cliff Hotel & Spa in the dining areas are detailed below and we respectfully request that you read and support our actions:

- Please observe Social Distancing, Hand Hygiene and Respiratory Hygiene measures at all times.
- Compulsory face coverings must be worn and can only be removed when sat at your table.
- Should you need to leave your table you will be required to wear your face covering.
- No more than six people from an extended household will be allowed to meet within the hotel. This rule does not apply to children aged 11 and under.
- Please do not enter the terraces through external access, entry is gained only through the main hotel entrance and via the Carreg Bar.
- For track and trace purposes, non-residents are required to register upon arrival by completing a simple form.
- We will operate table service only therefore, we will not be able to serve guests at the bar.
- Last orders at The Carreg Bar will be at 9:45pm. Lounges / Bar / Restaurant to be closed at 10:20pm daily.
- For indoor and outdoor dining, orders will be taken at the table only and if seated outside you will have to pay at the time your order is taken.
- For buffet and carvery service guests will be called to the stations in turn where our waiter will serve you.
- Sachets and individually packaged food items will be used wherever possible to lessen the risk of cross contamination.
- Single place mats, settings and condiments have also been removed from tables with cutlery rolls offered instead.
- In order to accommodate all of our guests despite social distancing measures, The Carreg Restaurant, The Cliff Ballroom and The Island Bar are made available according to demand.
- Tables by the window cannot be guaranteed and you will be sat as available.
- Tables and chairs have been carefully placed at safe intervals – please do not rearrange.
- There is a queue system in place for use of the toilets so please allow yourself enough time, following the one-way system and only entering when the washroom area is vacant.
- Children are of course welcome, but are to be supervised at all times.

