

Covid-19 Wedding Meeting/Tour Policy

We hope you can understand that we will be carrying out our meetings/tours of the hotel very differently compared to normal for both the safety of yourselves, other guests and our staff. Please see below our new protective measures/guidelines of what to expect.

Please cancel your meeting if you are displaying symptoms of Coronavirus. The main symptoms being high temperature, new and continuous cough or a loss or change to your sense of smell or taste.

Until further notice, tours of the hotel are strictly by appointment only and must be booked in advance. Until otherwise advised, we are taking appointments based on no more than 2 to attend.

Observing social distancing, hand hygiene and respiratory hygiene measures, please enter through the hotel's main entrance and report to Reception. In addition to signing the visitor book and reading the advice included in there, you will also be asked to complete a COVID-19 Visitor Questionnaire for Track & Trace purposes. Please bring your own pen.

Remain at Reception (away from the main desk) until your contact meets you. If you are not already wearing a face mask or visor we will provide you with a visor to wear for the show around & meeting. Your contact will also be wearing a face covering. We respectfully ask that you do not touch anything, whilst visiting guest rooms in particular.

Regrettably refreshments cannot currently be offered so please don't be offended by our lack of hospitality.

