

Access Statement

It is our intention that all our guests are made to feel welcomed and that their stay is made memorable and enjoyable by encouraging a caring attitude, adopting a clear understanding of their needs in clean and comfortable surroundings.

- There is a large car park all on one level, with a slight incline.
- There is ramped access from the car park to the main hotel entrance.
- There are automatic opening front doors.
- The reception desk is dual level.
- Porter service is available to assist guests with luggage.
- A lift with Braille signs connects all 3 floors.
- Corridors are well lit and have good colour contrast.
- There are over 35 bedrooms accessed without any steps, 2 of which are adapted.
- All rooms have direct dial telephones.
- There are ramp accessed showers and en-suite facilities.
- Room service is available from 7.00 am until 9.30 pm.
- All televisions have freeview and are remote controlled.
- Assistance dogs are welcomed in the hotel free of charge.
- Restaurant and bars are on the ground floor. There is ramp access throughout.
- Most dietary requirements are catered for.
- Assistance is offered from the buffet for both Breakfast and Sunday Lunch.
- There are accessible toilets on the ground floor.
- Local taxi companies with disabled access facilities can be ordered from Reception
- We operate a system of assisted escape for disabled guests in the event of an emergency.